



PhD. PROGRAMME

EDUCATION IN THE KNOWLEDGE SOCIETY

Survey resource based on UTAUT model for acceptance of mobile learning among students and teachers

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Introduction

This document presents an instrument based on the TAM model (Davis, 1989) and UTAUT Model (Venkatesh, Morris, Davis, & Davis, 2003) and adapted to measure the acceptance of mobile technologies among students and teachers by adding two additional constructs: reliability and recommendation in order to measure the level of necessity of a new tool to certificate Apps (Briz-Ponce, Juanes-Méndez, & García-Peñalvo, 2014a).

The first part of the survey has the goal of obtain the required data related to demographic information, participants' experience with mobile technologies and it is formed by 19 items.

The second part collects the data related with the acceptance of mobile technologies and is formed by 34 items (first 32 items provided by UTAUT model).

The detailed information regarding the constructs employed in this survey has been published in other articles (Briz-Ponce & García-Peñalvo, 2015; Briz-Ponce & Juanes-Méndez, 2015; Briz-Ponce, Juanes-Méndez, & García-Peñalvo, 2014c, 2014b; Briz-Ponce et al., 2014a)



QUESTIONNAIRE

CONTEXT DATA

N°	QUESTION
1	My profile is (it is possible to select different options): <input type="checkbox"/> Student. Course <input type="text"/> <input type="checkbox"/> Medical Resident. Years of experience <input type="text"/> <input type="checkbox"/> Medical Specialist. Years of experience <input type="text"/> <input type="checkbox"/> Teacher. Years of experience <input type="text"/>
2	My age is within the range: <input type="checkbox"/> 18-25 years <input type="checkbox"/> 26-35 years <input type="checkbox"/> 36-45 years <input type="checkbox"/> 46-55 years <input type="checkbox"/> + 55 years
3	My gender is: <input type="checkbox"/> Male <input type="checkbox"/> Female
4	I own the following devices (it is possible to select several options): <input type="checkbox"/> Smartphone <input type="checkbox"/> Tablet. <input type="checkbox"/> Smartphone o Tablet <input type="checkbox"/> None
5	The operating system of my Smartphone is: (if you do not own a Smartphone, select N/A): <input type="checkbox"/> iOS (iPhone) <input type="checkbox"/> Android <input type="checkbox"/> Windows 8 <input type="checkbox"/> Other <input type="checkbox"/> N/A
6	The operating system of my Tablet is: (if you do not own a Tablet, select N/A) <input type="checkbox"/> iOS (iPad) <input type="checkbox"/> Android <input type="checkbox"/> Windows 8 <input type="checkbox"/> Other <input type="checkbox"/> N/A
7	Within the scope of mobile devices, I know what is a mobile application (App): <input type="checkbox"/> Yes <input type="checkbox"/> No
8	To download Apps, I use: <input type="checkbox"/> My Smartphone <input type="checkbox"/> My Tablet <input type="checkbox"/> My Smartphone and my Tablet <input type="checkbox"/> None
9	The time that I use Apps on my Smartphone is: <input type="checkbox"/> < 1h /day <input type="checkbox"/> 1-2h/day <input type="checkbox"/> 3-4h/day <input type="checkbox"/> >4h /day <input type="checkbox"/> I do not use them
10	The time that I use Apps on my Tablet is: <input type="checkbox"/> < 1h /day <input type="checkbox"/> 1-2h/day <input type="checkbox"/> 3-4h/day <input type="checkbox"/> >4h /day <input type="checkbox"/> I do not use them
11	During last month, I have downloaded on my Smartphone the following number of Apps (if you do not own a Smartphone, select N/A): <input type="checkbox"/> Among 1- 10 <input type="checkbox"/> Among 11-20 <input type="checkbox"/> Among 21-30 <input type="checkbox"/> More than 30 <input type="checkbox"/> None <input type="checkbox"/> N/A



N°	QUESTION
12	During last month, I have downloaded on my Tablet the following number of Apps (if you do not own a Smartphone, select N/A): <input type="checkbox"/> Among 1- 10 <input type="checkbox"/> Among 11-20 <input type="checkbox"/> Among 21-30 <input type="checkbox"/> More than 30 <input type="checkbox"/> None <input type="checkbox"/> N/A
13	I have paid any for downloading any App: <input type="checkbox"/> Yes, sometimes <input type="checkbox"/> No, never
14	Regarding the trust, I have on the Apps that I download: <input type="checkbox"/> I trust on the origin of the App <input type="checkbox"/> I do not trust, but I download it anyway <input type="checkbox"/> I do not know. I have not thought about it
15	When I have to download an App, I take into account (You can select several options): <input type="checkbox"/> Security/Privacy <input type="checkbox"/> Content <input type="checkbox"/> Usability <input type="checkbox"/> Accessibility <input type="checkbox"/> Data Connexion <input type="checkbox"/> Recommendation of a friend, journal etc. <input type="checkbox"/> Information provided by the developer <input type="checkbox"/> None
16	Is there any characteristic more that I take into account ? <input type="checkbox"/> Yes. Please, write down which one: <input style="width: 400px; height: 20px;" type="text"/> <input type="checkbox"/> No
17	Among the different options of the question 15, the most important characteristic that I consider more important is (please, select only one option): <input type="checkbox"/> Security/Privacy <input type="checkbox"/> Content <input type="checkbox"/> Usability <input type="checkbox"/> Accessibility <input type="checkbox"/> Data Connexion <input type="checkbox"/> Recommendation of a friend, journal etc. <input type="checkbox"/> Information provided by the developer <input type="checkbox"/> None
18	I have used a medical App for my medical education: <input type="checkbox"/> Yes. Please, write down which one <input style="width: 500px; height: 20px;" type="text"/> <input type="checkbox"/> No. The reasons are: <input style="width: 450px; height: 20px;" type="text"/>
19	The type of Apps that I downloaded on my Tablet/Smartphone are (you are allowed to select more than one option): <input type="checkbox"/> Entertainment (trips, sport, weather, maps) <input type="checkbox"/> News <input type="checkbox"/> Social Networks <input type="checkbox"/> Mail <input type="checkbox"/> Games <input type="checkbox"/> Apps related with medicine (for example: diagnosis etc.) <input type="checkbox"/> Medical education (for example: information, atlas.). <input type="checkbox"/> Other. <input type="checkbox"/> None



ACCEPTANCE MODEL

ID	ITEMS	1	2	3	4	5
I1	I would find the system useful in my job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I2	Using the system enables me to accomplish tasks more quickly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I3	Using the system increases my productivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I4	If I use the system, I will increase my chances of getting a raise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I5	My interaction with the system would be clear and understandable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I6	It would be easy for me to become skilful at using the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I7	I would find the system easy to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I8	Learning to operate the system is easy for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I9	Using the system is a bad/good idea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I10	The system makes work more interesting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I11	Working with the system is fun	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I12	I like working with the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I13	People who influence my behaviour think that I should use the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I14	People who are important to me think that I should use the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I15	The senior Management of this business has been helpful in the use of the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I16	In general the organization has supported the use of the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I17	I have the resources necessary to use the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I18	I have the knowledge necessary to use the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I19	The system is not compatible with other systems I use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I20	A specific person (or group) is available for assistance with system difficulties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I21	If there was no one around to tell me what to do as I go	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I22	If I could call someone for help if I got stuck	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I23	If I had a lot of time to complete the job for which the software was provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I24	If I had just the built-in help facility for assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I25	I feel apprehensive about using the system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I26	It scares me to think that I could lose a lot of information using the system by hitting the wrong key	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I27	I hesitate to use the system for fear of making mistakes I cannot correct	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I28	The system is somewhat intimidating to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I29	I intend to use the system in the next <n> months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I30	I predict I would use the system in the next <n> months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I31	I plan to use the system in the next <n> months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I32	I won't use the apps for my learning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I33	I think that a quality certification of Apps is necessary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I34	I Would recommend the use of App for learning to my colleagues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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